

CARING FOR YOUR NEW BED

Throughout our long history, an unparalleled knowledge has been built up regarding the most suitable materials and manufacturing techniques to employ in the production of our quality beds.

All materials used are of the highest quality and each product is individually and carefully hand crafted using the time honoured skills that British craftsmanship represents. It is based largely on the quality and benefits experienced by the end users of our beds that a proud reputation has been earned and defended

We are delighted that you have decided to purchase a Burgess Bedding Company bed and hope that you enjoy the benefits of your new bed for years to come.

As an aid to you, we have published this Product Care Booklet which details the basic information that you will need, please read it carefully.

UPON DELIVERY

Please ensure that the protective polythene wrapping is thoughtfully disposed of, as this could seriously endanger young children. For your ease, divan castors are already fitted. However, customers who have ordered a base with legs should screw them in securely and tightly.

Please make sure hands are clean before opening the final layer of protective wrapping so as not to soil the product.

TURNING

We would recommend turning and rotating your mattress once a month for the first twelve months and then every 2/3 months thereafter. Please take extra care that when the mattress is turned it is not under any circumstances bent or folded so assistance will be needed.

www.burgessbedding.com

CARING FOR YOUR MATTRESS

We use several layers of top quality upholstery in our mattresses. These upholstery layers will settle in the first instance in the direct sleeping area. The settlement will, in time, encompass the whole sleeping area. There is no reason to become alarmed by this, any top quality mattress will exhibit this characteristic and it will not affect the comfort of the bed, in fact it is an inherent part of your new mattress settling down. You can help the settlement process by adhering to the following guidelines.

PLEASE DO

- **Turn** the mattress regularly from side to side and rotate top to bottom. If the mattress is labelled as 'no turn' then rotate top to bottom (*1st year every month then 3 months thereafter*)
- **Brush** the sleep surface of the mattress regularly
- **Keep** the mattress flat at all times
- **Regularly** air the mattress

PLEASE DO NOT

- **Fold** or Bend or Drag the mattress
- **Roll** the mattress
- **Sit** regularly on the edge of the mattress
- **Stand** or Jump on the mattress
- **Use** the mattress in conjunction with anything but recognised good quality base
- **Wet** the mattress

Failure to adhere to the above may invalidate your guarantee

CARING FOR YOUR DIVAN / BEDSTEAD / HEADBOARD

PLEASE DO

- **Occasionally** ensure that the castors or legs are securely in Position.
- **For Bedsteads** please check and if needed tighten the bracket screws every 8 weeks.
- **Ensure** that the floor is level as excessive strain can be placed on the frame - this is particularly important if you have chosen a drawer divan as distortion of the drawer aperture can be caused

PLEASE DO NOT

- **Stand** directly or jump on the base / bedstead / headboard
- **Overload** the drawers (where applicable)
- **Drag** the base / bedstead / headboard. This can cause the legs to break / buckle and void your guarantee (unless on castors)
- **Move** the bedstead whilst it is fixed together. This will cause breakage of legs and void your guarantee.

GUARANTEE

We are proud to state that our mattresses, bedsteads and bases carry a ten year guarantee excluding the following.

~ **Adjustable bases. Motors & remotes which carry a one year guarantee**

~ **Gas struts on Ottoman bases which carry a one year guarantee**

If a problem arises within this period then, in the first instance, the end user should contact the shop where the purchase was made. We will repair, or replace, free of charge, any part of the product which becomes defective within ten years from the date of purchase due to either faulty materials or poor workmanship.

However, please note that we reserve the right to refuse service if the bed is found to be in an unhygienic or unsanitary condition. We will not accept responsibility if the basic instructions, defined in the "Caring for your bed" care leaflet attached to every product are not observed. Please keep your proof of purchase to uphold this guarantee.



THE
BURGESS
BEDDING COMPANY LIMITED

CARING FOR YOUR BED

Hand crafted in Lancashire since 1927

Ten Year Guarantee



The Timber used in the construction of our bedsteads, headboards and divans is FSC® certified

